**Potential KPIs for Requirements Management GPS Parent Outcome - Product expectations are met in the most effective and efficient manner**

| **KPI** | **Definition** | **Data elements needed** | **Example calculation** |
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| Stakeholder Satisfaction Rate | Percent of internal and external stakeholders who report the development met their expectations. | Survey responses (satisfied vs not), stakeholder type (internal/external), product/project ID, survey date, sample size. | (Satisfied responses / Total responses) × 100 → (180 / 225) × 100 = 80% |
| Requirements Stability Rate | Share of baseline requirements that remain unchanged through development (fewer changes = more effective planning). | Baseline requirement count, number of changed/added/removed requirements after baseline, timestamps, requirement IDs. | ((Baseline reqs − Changed reqs) / Baseline reqs) × 100 → ((120 − 12) / 120) × 100 = 90% |
| On‑time Milestone Completion Rate | Percent of planned development milestones completed by the committed date. | Milestone ID, planned completion date, actual completion date, project ID, milestone owner. | (Milestones completed on time / Total planned milestones) × 100 → (22 / 25) × 100 = 88% |
| Average Feedback Resolution Time | Average elapsed time from stakeholder feedback submission to confirmed resolution/acceptance. | Feedback ticket ID, submission timestamp, resolution timestamp, severity/owner, product ID. | Sum(resolution\_time hours) / Number of feedback items → 720 hrs / 180 items = 4.0 hours |
| Feature First‑Pass Acceptance Rate | Percent of delivered features accepted by stakeholders on first review (no rework required). | Feature ID, review outcome (accepted/rework), number of review cycles, stakeholder type, review timestamps. | (Features accepted first review / Features reviewed) × 100 → (54 / 60) × 100 = 90% |